



AGENDA ITEM REQUEST FORM
Communication to Board of County Commissioners

To: Chair Sandy Hollingsworth, Commissioner Web Sill, and Commissioner Linda Isenhart

From: Nathan Whittington
Name

Director of Emergency Management
Title

Today's Date: 3/30/2022

BoCC Meeting Date: April 5th 2022

Does this item require a PUBLIC HEARING? No

Item: Gilpin County Sheriff's Office (GCSO) American Rescue Plan Act (ARPA) Request for funding

Request or Issue:

Gilpin County Sheriff's Office uses an electronic platform to manage its daily operations. This software is past the ability to upgrade and is where it could potentially be unavailable for use. The following is an explanation as to why the need to implement this upgrade now is time-sensitive:

Central Square has regular communication with Microsoft and other vendors and is advised in advance of product decommissioning, changes, and updates. They are provided this information and share the reasonably advanced notice of the product being decommissioned with us. The challenge is that those relationships are not mutual in the sense that CentralSquare gets a say in whether Microsoft continues a product or not. There is currently no known vulnerability for Central Square's ability to support the OneSolution product as is. Support only includes fixing system/software errors and "bug fixes." Customer support does not have user documentation for the version of software we are currently utilizing. The caution here is to wait until this scenario plays out and our system is unavailable. The preferred approach would be to start the process now to help mitigate these impacts. The Gilpin County Sheriff's Office negotiated with the vendor to secure last year's pricing before incurring the cost increase.

The systems that would be impacted;

1. Jail Operations
 - a. Bookings
 - b. JMS- booking photos, names, contacts, phone #'s
 - c. Tracking of inmates
 - d. Inmate Work Release Program
 - e. Court scheduling
 - f. Medications/Medical tracking
 - g. Reports
 - h. Contraband report
 - i. Use of force

2. Records Management Systems (RMS) - A system that provides storage, retrieval, retention, manipulation, archiving, and viewing of information, records, documents, or files pertaining to law enforcement operations.
 - a. Case reports
 - i. Any report a deputy needs to produce/complete, i.e., anything from found property to homicides.
 - b. District attorney cases
 - i. Prosecution Reports
 - c. Evidence
 - i. Logging in evidence for D.A. prosecution, Court disposition, or safekeeping
 - ii. Currently tracking 9,000 items on an excel spreadsheet
 - iii. Run all serial numbers, CBI background checks before firearms are released – must be validated in CAD
 - d. Victim Services Reports
 - i. Track Victims' Rights Act
 - e. Investigator Reporting
 - i. Crime Investigation / Prosecution reports to the District Attorney
 - f. State & Federal Mandated reporting
 - i. National Incident-Based Reporting System (NIBRS)
 - ii. Contact Reporting
 - iii. Body Worn Cameras
 - iv. Inmate Reporting
3. Computer-Aided Dispatch (CAD) – Our Communications Specialists utilize the CAD system to prioritize and record incident calls, identify the status and location of responders in the field, and effectively dispatch responder personnel.

State & Federal Mandates

Senate Bill 217 (State of Colorado)

Any time there is a citizen contact, there has to be a report filled out that cannot be efficiently done within the current system we have not. The questions and requirements were designed by the Colorado Department of justice in 2020; thus, with our system being delayed with upgrades, we are unallowed to incorporate this into our reporting system. Also, in SB217, there is the exact requirement for the use of force which relates to the same issues we have now.

NIBRS (State and Federal)

The National Incident-based reporting system (NIBRS) requires that crime statistics in our jurisdiction are reported from a petty offenses to a felony. The current system was not designed to support, or even required to support, the system when GCSO implemented it. The upgrade will pull all the mandatory fields to the deputy's reports, ensuring they are NIBRS compliant.

Gaming Impacts (State Mandate)

DOLA gaming activity within the county has a Signiant impact on the operations and capacity of the GCSO. The current system we are using to record these impacts does not accurately reflect the needs of DOLA to indicate the implications on the sheriff's office specifically. These numbers are currently generated manually by all staff members, duplication by multiple employees, and are highly ineffective. The new system will track and report the gaming impacts based on the forms generated requiring the deputies to complete. Also, the system allows for the creation of custom forms to ensure we are in line with the ever-changing DOLA requirements.

Jail Mandates (State)

Inmate Tracking is done with multiple forms to compile from different databases to get the information necessary. The upgrade will consolidate all of this into one section. The Chief of Detentions estimates he spends thirty hours per quarter compiling all this.

The Gilpin County Sheriff's Office took a proactive approach to demo multiple systems similar to Central Square. After the reviews were completed, it was apparent that Central Square met all the needs and provided for a seamless upgrade with a shorter implementation window than other products. That is the reason for the request and sole sourcing of Central Square.

The Gilpin County Sheriff's Office has already funded the annual license for 2022 and will be seeking a budget increase to support the new system in the 2023 budget discussions. The estimated increase in an annual subscription will be \$32,000.00. This increase will ensure that all system updates are maintained to current standards. Support capability will now be 24/7. Central Square will maintain the system, ensuring that all data is secured from all malware and viral cyber threats. The concern over continuity of operation will also be addressed by moving this entire system to a virtual platform allowing for system retention if the Justice Center is evacuated.

Overall Benefits:

1. Reduced data entry by entering information just once
2. Streamlined and customized workflow to create efficiencies in dispatch
3. Patrol, investigation, and records, managed servers to reduce the pull-on local IT and data centers
4. Improved community transparency

Recommended Action / Next Step:

Appropriate funds from the awarded American Rescue Plan Act to support the critical need to keep the systems within the Gilpin County Sheriff's Office operational

Financial Impact(s): Have you spoken to the Finance Director about this expense/revenue? Yes

Finance/HR Staff: Reviewed by Finance? Yes Reviewed by Human Resources? N

Is this item currently budgeted? There is funding that is already budgeted to help support the request in the 2022 GCSO budget

Grant Apps: This is not a grant request

If grant funded, add grant start and end dates _____

List match required _____ % or \$_____ and matching funds source _____.

Associated Agencies: Please see letters of support from the response agencies impacted by this failing system.

Background Information:

Project Name/Project Title: Gilpin CAD/RMS/JMS Upgrade

Amount Requested: \$119,881.47

Negotiated Rate:	\$179,881.47
<u>2022 Budget Line Item</u>	<u>\$60,000.00</u>
Amount Requested from ARPA	\$119,881.47

Organization Information: Gilpin County Sheriff's Office



Timberline Fire Protection District

660 Highway 46, Black Hawk CO 80422 • Main Office: 303-582-5768 • Fax: 303-582-3481 • www.timberlinefire.com

February 15, 2022

To whom it may concern,

The Timberline Fire Protection District (TFPD) is the primary emergency response agency for all unincorporated areas of Gilpin County, Colorado. TFPD is dispatched by the Gilpin County Sheriff's Office Emergency Communications Center. We have been made aware that the current Computer Aided Dispatch (CAD) system is very outdated and soon will no longer be supported by their vendor.

TFPD has been working tirelessly to decrease our response times, which is incredibly important for stopping wildfires and house fires in their insipient stage. We also respond to all emergency medical calls in an effort to decrease pain and suffering in our community, time is of the essence for each and every medical emergency. Our response relies heavily on our dispatch partners having a state-of-the-art CAD system that is fast, reliable, and accurate.

TFPD strongly supports the Gilpin County Sheriff's Office grant application for a new CAD system.

Paul Ondr

Paul Ondr, Fire Chief

pvondr@timberlinefire.com

720-352-3885



COLORADO

Parks and Wildlife

Department of Natural Resources

Golden Gate Canyon State Park
92 Crawford Gulch Rd
Golden, CO 80403
P 303.582.3707

February 11, 2022

To whom it may concern,

I strongly support The Gilpin County Sheriff's Office seeking a funding opportunity to upgrade their CAD/records management and jail management systems.

Colorado Parks and Wildlife and specifically Golden Gate Canyon State Park have enjoyed a long and favorable partnership with The Gilpin County Sheriff's Office. Our agencies work together cooperatively to maintain public safety and handle law enforcement and emergency calls for the residents and visitors within and around Gilpin County.

The Gilpin County Sheriff's Office is our main dispatch center and detention facility. They handle nearly all of our call volume associated with the 1.5 million visitors that we manage annually at the park. There are many areas of the park that have poor radio reception and Gilpin County always performs with professionalism, creativity and flexibility while assisting us in managing our calls and getting us the information that we need.

While Gilpin County may be the smallest county geographically in the State, the call volume continues to increase on an annual basis. With limited stakes gaming, a large amount of public land and variety of recreational opportunities in the area, the Sheriff's Office is always busy.

I am in strong support of any opportunity they may have to increase their capacity and update their systems to allow them to continue to deliver the professional and courteous services that all the agencies operating in this county have come to respect and enjoy.

Respectfully,

Todd Farrow

Park Manager

Golden Gate Canyon State Park





Address: PO Box 638/495 Apex Valley Road
Black Hawk, CO 80422
Phone: 303-582-5499
Fax: 303-582-3390
TIN: 27-0851187

To Whom It May Concern:

The Gilpin Ambulance Authority (GAA) is happy to vehemently support the Gilpin County Sheriff's Office's (GCSO) effort to secure grant funding to replace their aging computer aided dispatch and operational hardware / software systems. GAA is proud of our decades long close partnership with the GCSO and are confident in both their expressed need and their ability to efficiently allocate grant dollars to meaningfully improve our communications systems. As an agency, our staff are reliant on the capability of GCSO's CAD and radio systems for both our baseline job functions but also, and more importantly, our safety in the field. As the pace of technological change rapidly increases, communications agencies must make huge investments to simply maintain capability. We support, wholeheartedly, the GCSO's clear plan to do so, and recognize that grant funding is necessary, especially considering the significant economic impact of the pandemic on small agencies and counties.

While the COVID-19 virus has caused unprecedented challenges to the response industry worldwide, Gilpin County was reported by USA Today and The Wall Street Journal in April 2020 as the hardest hit metropolitan county in the country. It was stated that Gilpin County's "economy will likely be decimated by efforts to contain the coronavirus as more than 80% of all workers in the area are employed in leisure and hospitality." In a press release on January 22, 2021, the Colorado Department of Labor and Employment reported that the unemployment rate in Gilpin County was one of the highest in the state at 10.6% in December 2020. Comparatively, it was 1.9% at the end of December 2019, an over 5-fold increase. The June 2020 unemployment rate in Gilpin County was the highest in the state at 19.7%. As we emerge from the pandemic phase of COVID, and enter the endemic, we must recognize the long-standing economic effects of the pandemic, especially to the delay in replacing legacy systems.

Dispatch and communication infrastructure, including CAD systems, are some of the most important investments in our field. That said, they are often neglected and undervalued. We applaud the GCSO's effort to maintain and improve these systems that are so integral to our agency's safe and efficient delivery of pre-hospital care. Please feel free to reach out to me directly for further clarification or any questions that you may have.

Sincerely,

Brandon Daruna, MBA

Chief / Manager, Gilpin Ambulance Authority

p:303.582.5499 | m:303.931.6167 | e:brandon.daruna@gilpinambulance.com
| w:www.gilpinambulance.com | a: PO Box 638 Black Hawk, CO 80422



Central City Fire Department

116 Lawrence Street
P.O. Box 175
Central City, Colorado 80427

T: 303-582-3473
F: 303-583-5809

www.centralcityfire.com

14 February 2022

Gilpin County Sheriff's Office

2960 Dory Hill Road

Black Hawk, CO 80422

ATTN: Sheriff Kevin Armstrong

Please let this letter serve as a letter of support for your upgrading your CAD, JMS and RMS systems project. As I can only truly speak for the CAD system personally, I can only imagine that your other systems are just as old and archaic as the CAD system. I know the last time that the CAD system was upgraded was in 2017 and since then our agency is in need for the CAD system to do many more things when it comes to our dispatching needs of our agency and what information is needed to coincide with our IAR and Emergency Reporting systems our fire department now has in place.

I truly do support the Sheriff's Office in this endeavor and hopefully you are awarded the funds you need to help the fire service agencies in our county and all the law enforcement and other emergency response agencies within Gilpin County.

Good Luck,

Gary Allen

Fire Chief

Central City Fire Department

Central City, CO 80427

Station 303-582-3473

Cell 303-419-7506
