



Contact Us:

Case Management
303-480-6704

Community Options Program
303-480-6838

Elder Refugee Program
303-480-6786

Information & Assistance Options Counseling
303-480-6700

Long-Term Care Ombudsman/Program of
All-Inclusive Care for the Elderly Ombudsman
303-480-6734

State Health Insurance Assistance Program
& Senior Medicare Patrol
303-480-6835

Veteran-Directed Care
303-480-6755

The Denver Regional Council of Governments is the federally, designated Area Agency on Aging (AAA) and Aging and Disability Resource Center (ADRC) for Colorado for eight counties: Adams, Arapahoe, Clear Creek, Douglas, Gilpin and Jefferson, the City and County of Broomfield, and the City and County of Denver.

DRCOG **connects** older adults, adults with disabilities and their caregivers and families with **information** and **services** to help them to remain in their homes or maintain their **quality of life** in long-term care facilities.

Area Agency on Aging

DRCOG area agency on
aging+
Service | Support | Advocacy

areaagencyonaging@drcog.org
drcog.networkofcare.org
drcog.org/aging

DRCOG area agency on
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Aging and Disability
Resources for Colorado

Area Agency on Aging

Aging and Disability Resource Center (ADRC) for Colorado

The ADRC provides older adults and adults with disabilities streamlined access to long-term services and supports to remain independent in the community. Information & Assistance and options counseling help individuals manage their health issues, remain independent and understand long-term care support and service options.

Information & Assistance

Community resource specialists provide information and assistance by phone and email to older adults, people with disabilities and their families. Topics include referrals to local service providers, guidance and tips on accessing services. Using priorities outlined in its four-year Area Plan on Aging, DRCOG also funds community services for residents 60 and older.

Options Counseling

Options counseling is available for older adults, people with disabilities and their caregivers. Options counseling begins with an in-person interview and a strengths-based assessment. Counselors work with consumers to explore individualized options and resources for long-term services and supports; provide decision-making support; establish an action plan; and ensure access to desired services.

Case Management

The Area Agency on Aging provides intensive short-term case management services for people 60 and older, including a comprehensive needs assessment to help develop a care plan. Case managers also coordinate and monitor services.

Long-Term Care Ombudsman Program

The Long-Term Care Ombudsman Program is an advocacy program that protects the rights of residents of nursing homes and assisted living residences. Ombudsmen investigate complaints, help facility staff solve or mediate problems, provide education about long-term care communities and residents' rights, and help consumers select care communities appropriate for their needs.

Program of All-Inclusive Care for the Elderly (PACE) Ombudsman

The Program of All-Inclusive Care for the Elderly Ombudsman is an advocate for participants in programs beyond long-term care facilities. Ombudsmen help resolve issues related to care, health, safety or participants' rights. Ombudsmen resolve complaints from quality-of-care issues (such as a participant's preferred time to receive care) to abuse and neglect.

Community Options Program

Options counselors help eligible long-term residents of skilled nursing facilities discover their community living options, provide information and support decision-making if moving back into the community is the right alternative.

State Health Insurance Assistance Program (SHIP)

The State Health Insurance Assistance Program provides Medicare beneficiaries in Arapahoe, Douglas and Jefferson counties with information, counseling, and enrollment assistance. SHIP counselors provide free in-depth, one-on-one assistance with Medicare and supplemental insurance policies to beneficiaries, their families and caregivers. They also help eligible people obtain financial assistance.

Senior Medicare Patrol (SMP)

Senior Medicare Patrol provides people with Medicare preventive education and counseling on how to protect, detect and report suspected Medicare fraud, errors and abuse. Certified counselors provide advice on protecting Medicare benefits and detecting irregularities on Medicare Summary Notices. They conduct Medicare fraud prevention classes for groups and providers. They can help individuals with Medicare billing errors or charges for services they did not receive, or who want to report suspected Medicare fraud.

Veteran-Directed Care (VDC)

Veteran-Directed Care helps veterans of all ages live independently in their homes and communities. Area Agency on Aging case managers serve as the veteran's primary source of support, and can provide help for veterans who are isolated or whose caregiver is overburdened. Case managers help veterans obtain services that allow them to live safely at home, including help with bathing, getting dressed, preparing meals and managing medications. Eligibility is determined through the Department of Veterans Affairs.

Network of Care

Network of Care is a comprehensive web directory with easy-to-use community service listings, a library on more than 40,000 health topics and a secure, electronic personal health record.

Elder Refugee Program

In partnership with the Colorado Refugee Service Program, DRCOG's elder refugee program helps older adult refugees decrease their social isolation, increase integration experiences and build community connections. Activities promote health, nutrition and wellness. The program partners with the Aurora Center for Active Adults and other recreation centers.